



2002 Citizen Opinion Survey

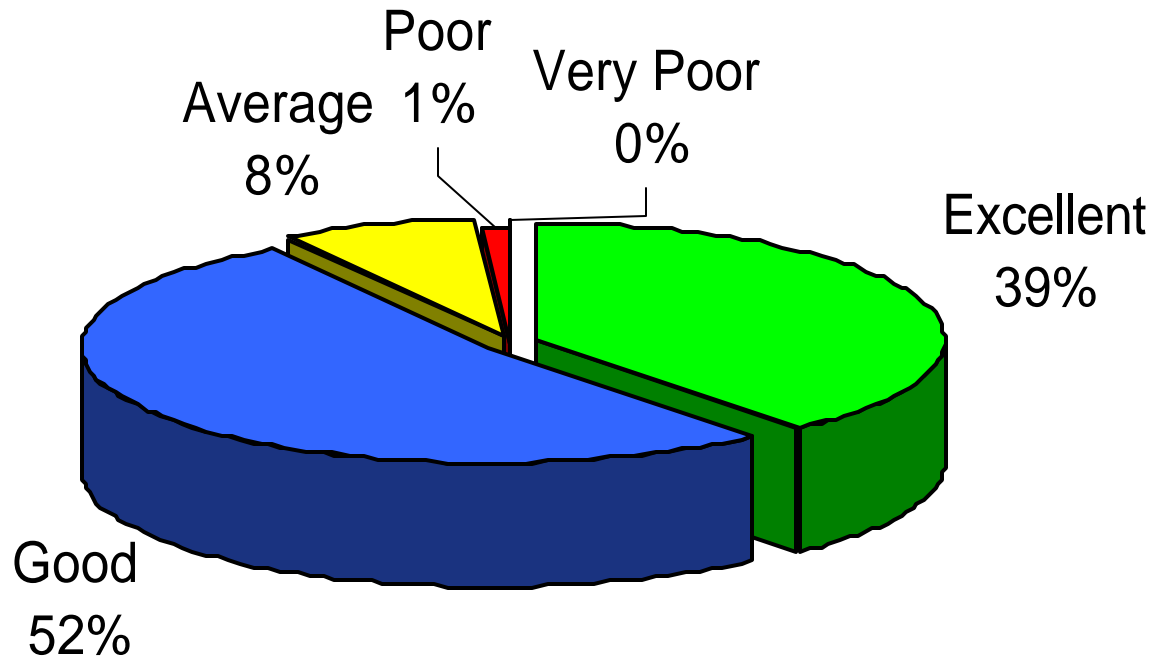
Summary Results

June 26, 2002

Introduction

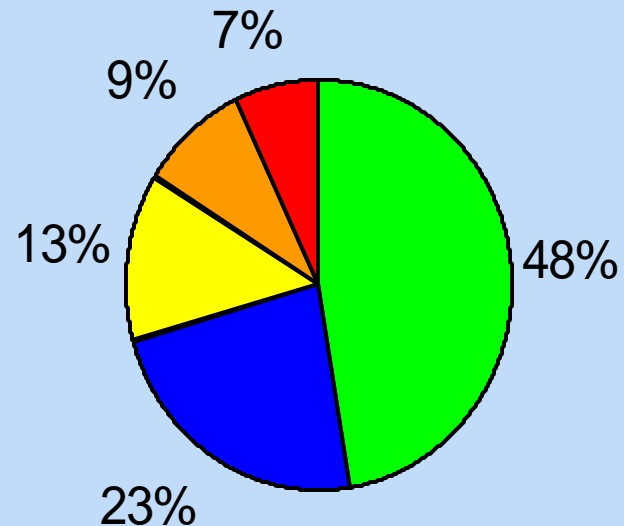
- * Last opinion survey conducted in 1995
- * Survey was distributed in April
- * 702 residents responded
- * 95% confidence level, +/- 4%
- * 53 pages of results plus comments

Overall Rating as a Place to Live

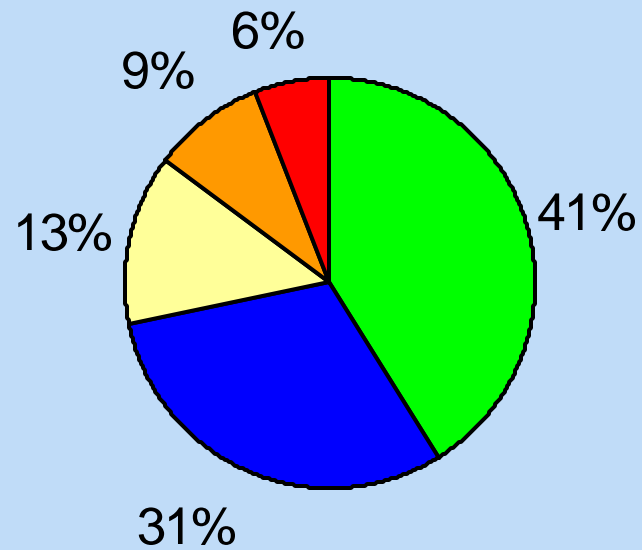


■ Excellent ■ Good ■ Average ■ Poor ■ Very Poor

Overall Satisfaction with How Issue Handled by Staff

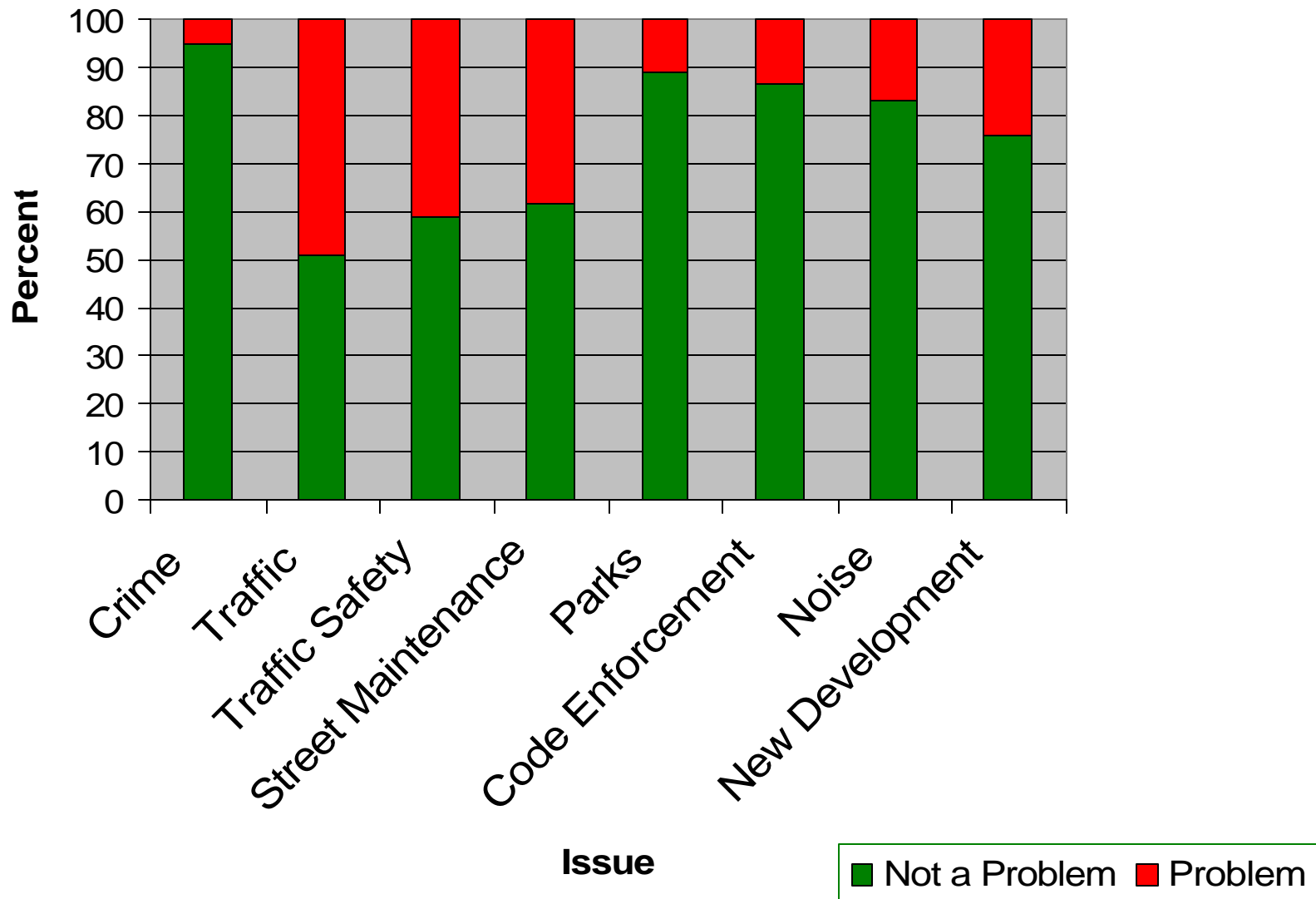


Overall Helpfulness of Staff

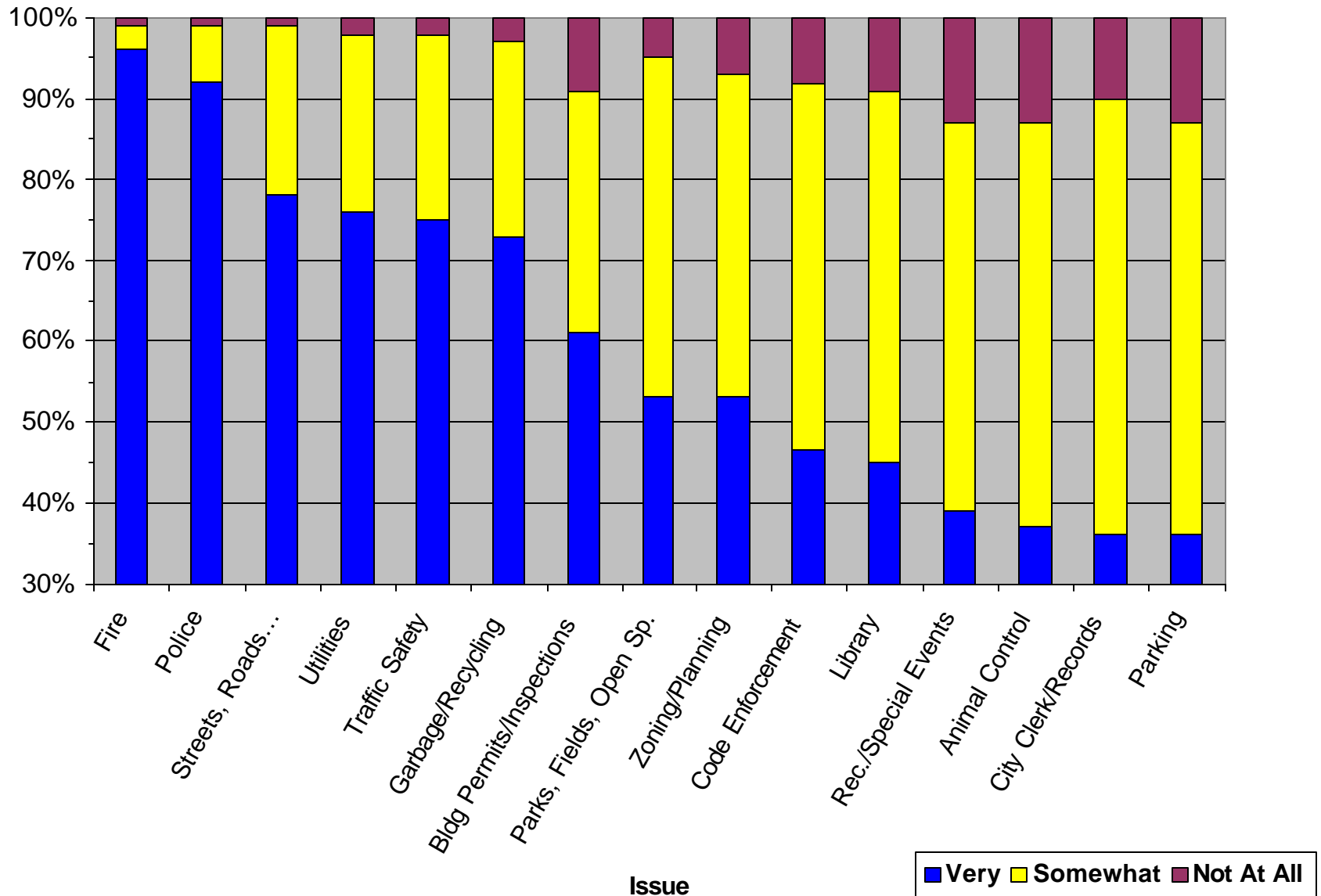


Very Good Good Average Poor Very Poor

Neighborhood Issues



Importance of Issue



Level of Satisfaction

